



GRIEVANCE HANDLING COURSE

When: June 28 - 29, 2019
Where: Yellowknife, N.T.
Location: NorthStar Building
4910-53rd Street - 1st floor

Deadline to Apply: **June 16, 2019**

GRIEVANCE HANDLING

This training is a must for stewards and other workplace representatives, or members who want to use the acquired knowledge and skills to solve problems in the workplace. You will find out what the law says about grievances, grievors and their representatives, and the protections built in for those who choose to use the grievance procedure to solve problems. You will develop grievance-handling and problem-solving skills through "hands-on" exercises on gathering facts, analyzing a problem, drafting grievance wording, building a complete file, framing the arguments and presenting the case to the employer. You will work on case studies based on actual grievances and, in the process, improve your knowledge of case law.

REGISTRATION:

Submit a registration form <http://psacnorth.com/sites/north/files/uploads/nwtcourseapplication.pdf> to: Yellowknife RO Admin at: yeladmin@psac-afpc.com or contact the Yellowknife Regional Office by phone at: 867.873.5670 or toll free at: 1.800.668.0870 or by fax: 867.873.4295

YOU CAN ALSO APPLY ONLINE:

<http://psacnorth.com/online-course-registration-%E2%80%93-nwt>

EXPENSES:

PSAC will pay for Airfare, Accommodation, Loss of Salary and Benefits (where applicable), Family Care will be reimbursed as per PSAC policy. In addition, participants from Yellowknife are entitled to claim \$50.00 dollars per day to offset the cost of transportation and lunch.